Medicare Advantage Outreach and Education Bulletin



Empire BlueCross

New Place of Service Code 02 for Telehealth Services

Effective Jan. 1, 2017, Empire BlueCross is following CMS in implementing new place of service code 02. The new place of service code 02 is for use by physicians or practitioners furnishing telehealth services from a distant site.

When billing telehealth services, providers must bill with place of service code 02 and continue to bill modifier GT (via interactive audio and video telecommunication systems) or GQ (via asynchronous telecommunications system). Telehealth services not billed with the new place of service code 02 will be denied back to the provider.

See https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes.html for the list of Medicare Telehealth services.

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Services provided by Empire HealthChoice Assurance, Inc. licensee of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans.



Empire BlueCross BlueShield

New Place of Service Code 02 for Telehealth Services

Effective Jan. 1, 2017, Empire BlueCross BlueShield is following CMS in implementing new place of service code 02. The new place of service code 02 is for use by physicians or practitioners furnishing telehealth services from a distant site.

When billing telehealth services, providers must bill with place of service code 02 and continue to bill modifier GT (via interactive audio and video telecommunication systems) or GQ (via asynchronous telecommunications system). Telehealth services not billed with the new place of service code 02 will be denied back to the provider.

See https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes.html for the list of Medicare Telehealth services.

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