

Patient Safety Standards for QHP Issuers (§ 156.1110)

Commercial | Colorado • Connecticut • Georgia • Indiana • Kentucky • Maine • Missouri • Nevada • New Hampshire • New York • Ohio • Virginia • Wisconsin

Please respond to confirm your facility meets defined Patient Safety Standards

Patient Safety Standards for Qualified Health Plan (QHP) Issuers are required in accordance with 45 CFR 156.1110. All hospitals with more than 50 beds must verify hospitals meet defined patient safety requirements. **Please complete the confirmation chart, attach relevant documentation noted below, and return to your Anthem provider network manager/contractor.**

For additional detail, please see the excerpt below from 45 CFR 156.1110.

Hospital Confirmation:

Name of Hospital/Authorized Representative:			
Date:			
	Yes	No	Explanation/Comments
Working with a Patient Safety Organization?			
If not working with a Patient Safety Organization, describe the Patient Safety initiatives in place:			

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In 17 southeastern counties of New York: Anthem HealthChoice Assurance, Inc. and Anthem HealthChoice HMO, Inc. In these same counties, Anthem Blue Cross and Blue Shield HP is the trade name of Anthem HP, LLC and Anthem Blue Cross and Blue Shield Retiree Solutions is the trade name of Anthem Insurance Companies, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. Anthem Blue Cross and Blue Shield and its affiliate Healthkeepers, Inc. serve all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI). BCBSWI underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare Health Services Insurance Corporation (CompCare) or Wisconsin Collaborative Insurance Corporation (WCIC). CompCare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Patient Safety Standards for QHP Issuers (§ 156.1110)

CMS requires that for plan years beginning on or after January 1, 2017, a QHP issuer that contracts with a hospital with greater than 50 beds must verify that the hospital uses a patient safety evaluation system. Specifically, for plan years beginning on or after January 1, 2017, issuers must verify that the hospital:

- Uses a patient safety evaluation system as defined in 42 CFR 3.20 (collecting and reporting data to Patient Safety Organizations (PSOs)) and implements a mechanism for comprehensive person-centered hospital discharge to improve care coordination and health care quality for each patient; or
- If not working with a PSO, implements an evidence-based initiative to improve health care quality through the collection, management, and analysis of patient safety events, that reduces all cause preventable harm, prevents hospital readmission, or improves care coordination.

We require documentation that each of our contracted hospitals meet the patient safety requirements. Such documentation may include:

- If applicable, a copy of the current agreement to partner with a PSO, a Hospital Engagement Network, or a Quality Improvement Organization. The documentation should reflect implementation of PSO activities, such as PSOs and hospitals working together to collect, report, and analyze patient safety events, and implementation of a comprehensive person-centered hospital discharge program – or implementation of other patient safety.
- If not working with a PSO, documentation of the hospital's evidence-based initiative to improve health care quality through the collection, management, and analysis of patient safety events, that reduces all cause preventable harm, and prevents hospital readmission or improves care coordination:
 - QHP issuer documentation is intended to be basic, administrative-type information that is broad and inclusive of examples such as current hospital agreements or attestations to partner with a PSO, Hospital Engagement Network (HEN), or Quality Improvement Organization (QIO).
 - QHP issuer patient safety requirements are intended to support implementation of the Patient Safety and Quality Improvement Act (PSQIA) and would not violate the confidentiality provisions of patient safety work product, as defined in the PSQIA.
 - Timeframes of hospital patient safety initiatives may not align with plan years.