

Patient Safety Standards for QHP Issuers (45 CFR § 156.1110)

New York | Anthem Blue Cross | Commercial

Please respond to confirm your facility meets defined Patient Safety Standards

Patient Safety Standards for Qualified Health Plan (QHP) Issuers are required in accordance with 45 CFR § 156.1110. All hospitals with more than 50 beds must verify hospitals meet defined patient safety requirements. For additional detail, please see the excerpt below from 45 CFR § 156.1110.

Complete the confirmation chart, attach relevant documentation noted below, and return to your Anthem contractor or provider network manager.

Hospital Confirmation:

Name of Hospital/Authorized Representative:			
Date:			
	Yes	No	Explanation/Comments
Working with a Patient Safety Organization?			
If not working with a Patient Safety Organization, describe the Patient Safety initiatives in place:			

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CMS requires that for plan years beginning on or after January 1, 2017, a QHP issuer that contracts with a hospital with greater than 50 beds must verify that the hospital uses a patient safety evaluation system. Specifically, for plan years beginning on or after January 1, 2017, issuers must verify that the hospital:

- Uses a patient safety evaluation system as defined in 42 CFR 3.20 (collecting and reporting data to Patient Safety Organizations (PSOs)) and implements a mechanism for comprehensive person-centered hospital discharge to improve care coordination and health care quality for each patient; or
- If not working with a PSO, implements an evidence-based initiative to improve health care quality through the collection, management, and analysis of patient safety events, that reduces all cause preventable harm, prevents hospital readmission, or improves care coordination.

We require documentation that each of our contracted hospitals meet the patient safety requirements. Such documentation may include:

- If applicable, a copy of the current agreement to partner with a PSO, a Hospital Engagement Network, or a Quality Improvement Organization. The documentation should reflect implementation of PSO activities, such as PSOs and hospitals working together to collect, report, and analyze patient safety events, and implementation of a comprehensive person-centered hospital discharge program – or implementation of other patient safety.
- If not working with a PSO, documentation of the hospital's evidence-based initiative to improve health care quality through the collection, management, and analysis of patient safety events, that reduces all cause preventable harm, and prevents hospital readmission or improves care coordination:
 - QHP issuer documentation is intended to be basic, administrative-type information that is broad and inclusive of examples such as current hospital agreements or attestations to partner with a PSO, Hospital Engagement Network (HEN), or Quality Improvement Organization (QIO).
 - QHP issuer patient safety requirements are intended to support implementation of the Patient Safety and Quality Improvement Act (PSQIA) and would not violate the confidentiality provisions of patient safety work product, as defined in the PSQIA.
 - Timeframes of hospital patient safety initiatives may not align with plan years.