



Electronic Notice Option

Anthem Blue Cross and Blue Shield HP and our vendors can send you notices about service authorizations, plan appeals, complaints, and complaint appeals electronically, instead of by phone or mail. We can also send you communications about your member handbook, our provider directory, and changes to Medicaid managed care benefits electronically, instead of by mail.

We can send you these notices to you by web portal.

If you want to get these notices electronically, you must ask us. To ask for electronic notices, contact us by phone or mail:

Phone.....**855-661-0002 (TTY 711)**
Member Portal.....**anthembluecross.com/nymiltc**
Mail.....Anthem Blue Cross and Blue Shield HP
P.O. Box 62429
Virginia Beach, VA 23466-2429

When you contact us, you must:

- Tell us how you want to get notices that are normally sent by mail,
- Tell us how you want to get notices that are normally made by phone call, and
- Give us your contact information (mobile phone number, email address, fax number, etc.).

Anthem will let you know by mail that you have asked to get notices electronically.

