

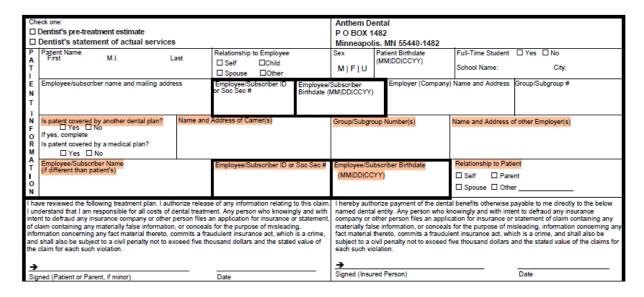
New York State Dental Plan Dual Coverage Process

New York State Dental Plan (NYSDP) members who have dual coverage with NYSDP (primary coverage under one NYSDP policy and secondary coverage under another NYSDP policy) no longer need to submit two separate claims to Anthem. Members and providers must complete the secondary NYSDP policy information fields on the primary NYSDP claim form; Anthem's claim system will automatically process both primary and secondary NYSDP policies.*

Claim Form Completion:

 For paper claims submitted under the primary NYSDP policy, the highlighted fields below must be completed with the secondary NYSDP policy information for proper coordination of benefits:

Attending Dentist Statement



• For electronic claims submitted under the primary NYSDP policy by your provider, the same fields must be completed with secondary NYSDP policy information. Work with your provider to make sure these fields are completed in any electronic claim submissions. Anthem has provided educational materials with this information to provider offices.

If you or your provider have any questions, please call the dedicated Anthem New York State Dental Plan toll-free number at 1-833-821-1949.

^{*}This change does not apply to members with other non-NYSDP policies.